

Registered Charity No. 1149162 / Tel: 01202 989632 www.christchurchcommunitypartnership.org.uk



Christchurch Town Council www.christchurch-tc.gov.uk

Companies to help you

If you are worried about your health or prescriptions, please call your GP or your local pharmacy.

For general advice on COVID-19 please visit Public Health England <u>https://www.gov.uk/government/organisations/public-health-england</u>

If you would like to volunteer at this difficult time to help our vulnerable members of the community, please contact Community Action Network http://www.bournemouthcvs.org.uk/

Christchurch Community Partnership, The Amber Team at Christchurch Medical Practice and Dan Lucas, Town Clerk, Christchurch Town Council have put together a list that may be helpful to you at this difficult time. Information has been gathered from social media and contacting local links and companies. It is not an exhaustive list, we have phoned all companies on the list to verify them.

There are many local businesses that are trying to find ways to adapt to the current situation. It is suggested that you also ask the local shops and services that you already use and trust if they are offering any delivery or collection services.

Also, please be vigilant when using the internet or shopping online, Dorset Police have warned there is an increase cybercrime and fraud relating to Covid19, be careful when opening emails and if possible use a credit when purchasing goods as most major credit card providers insure online purchases.

Please ensure you get a price quoted over the phone before committing to anything.

If you find you are unable to arrange your shopping or meals using this list or other resources, please contact the below services;

Who Can Call	Contact Details	Notes
Bournemouth, Christchurch and Poole Council tax payers call Care Direct	01202 454979	
New Forest District Council tax payers call	023 8028 5000	



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ORGANISATION FOR GENERAL ADVICE AND SUPPORT

Organisation	How they can help	Contact Details	Notes
Christchurch	Assistance with telephone support and advice on how to	01202 989632	
Community Partnership	access goods and services.	ccp.coronavirus@gmail.com	
		43 Barrack Road	
		Christchurch, BH23 1PA	
Your Local Church	If you are a member of your local church, give them a call to		
	see how they can support you.		
Leonardo Trust	Carers Coronavirus Helpline - Support like for anyone who is	01202 698325 / 07742 868002	Lines open Monday
(Helping people who	an unpaid carer for someone in the Dorset area. Call or Text		to Friday
care for others)	if you are feeling anxious, need help or feeling worried.		10am to 12noon.
LiveWell Dorset	Support you on your journey to a happier, healthier you	0800 840 1628	Monday to Friday
	through free advice and coaching. Do you want to become	01305 233105	9am to 6.30pm
	more active, lose weight, quite smoking or dink less alcohol		
	LiveWell Dorset are there to help with personal help and		
	coaching. They can help you stay well and active through this		
	difficult time of isolation.		
Alzheimer's Society	If you are living with Dementia or have someone you care	www.alzheimers.org.uk or call	
	about living with dementia or if you are a carer and worried	their support line on	
	in these difficult times, please visit their website or give them		
	a call.	0333 150 3456.	
	They also have 'Talking Point' and online forum for help and		
	support https://forum.alzheimers.org.uk/		



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Help & Care	Help and Care Find support that's right for you. Promoting	0300 111 3303	
	dignity and independence for all people, particularly people		
	living with a long-term health condition, carers and those		
	who are isolated and/or housebound.		
Samaritans	If you're having a difficult time, you can get in touch about	Call Free 116 123	
	anything that's troubling you, no matter how large or small		
	the issue feels. Samaritans are there to listen, no judgement,		
	no pressure and help you work through what's on your mind.		
	They will never tell you what to do.		
Silver Line	Silver Line is a free helpline for older people across the UK	0800 470 8090	
	open every day and night of the year. Their specially trained		
	helpline team can:		
	- Offer information, friendship and advice		
	- Link callers to local groups and services.		
	- Offer regular friendship calls.		
	- Protect and support older people who are suffering		
	abuse and neglect.		
CRISP – Carers Support	If you look after someone, CRISP is there to help you. At	01202 458204	
Service	present there is no drop-in service due to COVID-19, but they		
BCP Council	are on the end of a phone to help you.		
Water Lily Café	Now Closed – Email or telephone support only	07743 719063	Working days:
-		manager@waterlilyproject.org.uk	Tues / Wed / Thurs
		131 Barrack Road	
		Christchurch, BH23 2AW	
BCP Council	Lots of useful information on their website including meal	www.mylifemycare.com	
	provisions		



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www.christchurchcommunitypartnership.org.uk www.christchurch-tc.gov.uk			
Citizens Advice Bureau	Online free advice	03444 111444	
Christchurch			
Age Concern	Only able to offer help if you email	general manageracc@gmail.com	
Christchurch			

SHOPPING / DELIVERIES / MEALS

Organisation	How they can help	Contact Details	Notes
Christchurch	Call or email for support, also to donate as they are in huge	07587 371088	
Foodbank	demand.	christchurchfoodbank@gmail.com	
Sainsbury's	Mon, Wed & Friday from 8-9 (1st hour of opening) will be for	Christchurch	
	vulnerable, NHS, cares etc on proof of qualifying	01425 277885	
	Telephone home delivery service	0800 9178557	
Deli Licious	Happy to deliver to customers and local people, ready-made	01425 540072 / 07760 457770	
Mudeford	meal boxes, fresh, frozen or hot meals available. Also milk, eggs		
	and bread, cheeses, cold meats and a range of meat pies, veggie	6 Falcon Drive	
	and vegan pies. Deliveries are free of charge. Those people who	Mudeford	
	cannot access online deliveries from supermarkets, we can also	Christchurch	
	do this for you.	BH23 4BA	
Zero Waste	Food orders over the phone or by email to be delivered locally.	01202 989800	
Shop		enquiries@tworiversrefill.co.uk	
Christchurch		2 The Saxon Centre, Fountain Way	
		Christchurch, BH23 1QN	



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Food on the	They can deliver in early evening all across Southborne and	01425 483283	£1 delivery charge only
Loose	Christchurch, Highcliffe etc.		
Southborne		1050 Christchurch Road	
		Bournemouth, BH7 6DS	
Meadowbrook	They can provide home delivery from Monday 23rd March - you	orders@meadowbrookproduce.co.uk	Open 8am to 12noon
Butchers	can also pre-order. Ready meals and pies available "specials" will		Monday to Saturday
	be a daily options. Also available will be roasting joints,	Unit 1 Silver Way Business Park	
	delicatessen fridge, frozen shellfish, minced chicken / drum sticks	Airfield Way	
	(ideal as pet food) 75p per stick.	Christchurch,BH23 3TA	
The Beach Hut	Open for a take-away service.	01425 275378	The customer must
Cafe,			phone the cafe
Friars Cliff	From Monday 23rd they will extend their service to provide	7 Cliff Drive	between 9-11am, and
	take-away order deliveries. They will deliver within a 1 mile	Christchurch	delivery will be
	radius of the cafe, so Mudeford, Steamer Point, Friars Cliff.	BH23 4EP	between 12 and 2pm.
	The cafe will provide homemade soups, sandwiches, meals, cakes etc.		Will accept Meal Card Vouchers
Mum's Café	Free Delivery to those self-isolating, 2.5mile radius	Carl Milner - 01202 241757	Will accept Meal Card
		4 St Catherines Parade	Vouchers
		Fairmile Road,	
		Christchurch, BH23 2LQ	
Custom	Based in Wimborne, provide hot freshly cooked meals on a china	01202 814963 / 01202829963	
Lunches	plate, soups and sandwiches are also available. At present can		
	also provide essential shopping items.		
Cook	Hand made meals, cakes and puddings delivered to your home.	01202 765560	Delivery area BH1 to
			BH31





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Prep Perfect	Nutritional Meal Plans – ready to eat meals delivered to your door.	0116 2760 222	
Wiltshire Farm Foods	Wide range of frozen meals delivered to your door.	01202 490400	ONLY DEALING WITH EXISTING CUSTOMERS AT THE MOMENT.
Avon View Convenience Store	Can deliver to local customers	01202 477702	
TD Fruits & Tasty Bakes Bakery Southbourne	Working together to deliver fresh fruit, veg, bread etc to your door. Please call TD Fruits to place and order	01202 428994	
Neal's Butchers Southbourne	Phone through orders they can deliver locally	01202 429366	
Nisa, Stanpit	Can deliver orders over £20, phone through your order	01202 485 771	
Milk & More	They can deliver mile and essentials, but it is difficult getting though due to high demand	0345 606 360	
Montana	Home delivery of essential items, phone through orders	01425 619 883	
Streamline Taxies	Able to offer collection of your shopping orders and dropping to your door.	01202 373737	



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	hcommunitypartnership.org.uk www.christchurch-tc		Chambing on Thumsday
Hinton Cars	Can help with shopping and picking up orders	01425 276888	Starting on Thursday 26 th
Mark's meats Family Butcher Southbourne	Will delivery BH23, phone orders through.	01202 428035	
Bransgore	Can home deliver or organise collections from their door on meat	01425 672912	
Country	and fruit, phone or email order. Only local deliveries.	bransgorecountrymarket@gmail.com	
Market			
Bournemouth	Covers Christchurch and surrounding areas of BCP. Telephone	01202 831 785 / 07783 583370	
& Poole	orders for fruit veg, eggs, some dried and tinned food. Will		
Mobile Market	deliver.		
Chris Watson	Free home deliveries on orders over £20, but due to high demand	info@chriswatsonfamilybutchers.co.uk	
Butchers	please email order through.		
Highcliffe			
Stanpit wines	Covered areas: Christchurch & some surrounding areas	01202 482666 / 07510722814	
Stanpit	Minimum order of £25, Stocking alcohol, soft drinks, water,		
	snacks and sweets. Price is quoted over the phone. We are not		
	ramping the prices up.		

PETS

Oscar Pet	Your local OSCAR Franchise, delivering British made pet food to	Sarah Stevens 01425 674575 or	
Foods	your door. Stay in touch too in case you need help and advice for	07770 601 668	
	your pet family.		





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Cinnamon	Volunteers are able to come out to you and walk your dog if you	01736 757900	
Trust	are unable to and over 65.		

ODD ONE OFF LOCAL SUPPORT

Gareth Bowden – Christchurch Chamber of Trade can help local people 07584 192523

Jules Florist Mudeford – can also help with one off add support locally 01425 275757